

**ACCELERATOR PUMP DIAPHRAGM REPLACEMENT
WARNING AND RECALL NOTICE**

Dear Kawasaki Motorcycle Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

Kawasaki Motors Corp., U.S.A. has decided that a defect which relates to motor vehicle safety, exists in some 2003 VN800-B8/L, VN1500-E6 and 2004 VN800-A10, VN900-B9, and VN1500-E7/L models. The accelerator pump diaphragm which was used in production of these units and as a replacement part can crack and leak fuel. The cause of the cracking has been traced to the excess thickness of the diaphragm reducing its ability to withstand repeated flexing. Gasoline leakage from the accelerator pump chamber creates the risk of fire and possible injury or death. Our records indicate that you have bought one of the affected units.

Kawasaki has initiated a Recall campaign to repair all affected units. Your authorized Kawasaki motorcycle dealer will correct this problem for you at no charge. The correction will consist of replacing the accelerator pump diaphragm. The actual repair will take under one hour to complete, however your dealer may need additional time to schedule your repair and order parts.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, Washington, D.C. 20590, or call the toll free Auto Safety Hotline at (888) 327-4236 if you believe that:

- a. Kawasaki Motors Corp., U.S.A. has failed to, or is unable to, remedy this defect without charge.
- b. Kawasaki Motors Corp., U.S.A. has failed to, or is unable to, remedy this defect within a reasonable time, but not longer than 60 days after you first attempt to obtain remedy.

If you no longer have the vehicle described in this letter, or if it has been repaired, please help us to update our records by calling Kawasaki toll free at (888) 802-9381 between 8:30 a.m. and 4:45 p.m. PT Monday through Friday. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you experienced the failure described above prior to receiving this letter and paid to have it corrected, Kawasaki will reimburse you for your documented costs of this repair. Contact Kawasaki's Consumer Services Department at the address above, or by telephone (toll-free) at (888) 802-9381 between 8:30 a.m. and 4:45 p.m. PT Monday through Friday, or contact your Kawasaki dealer to request reimbursement.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

KAWASAKI MOTORS CORP., U.S.A.